



Quality health plans & benefits

Healthier living

Financial well-being

Intelligent solutions



## Peace of mind when you need it most

### Funeral planning services

Offered through Aetna Life insurance

We are pleased to provide a unique, value-added service for our life insurance members — funeral planning and concierge services from Everest.



#### Who is Everest?

Everest gives you the information you need to make the best choices about funeral issues. They offer both **pre-planning** and **at-need** services at or near the time of need. Their online planning tools help you prepare for the future. At-need services include family support and pricing information. And Everest advisors are available by phone 24/7.

You're never locked into a decision because Everest's funeral advisory services can be used at any funeral home across North America. Everest works for you, not a funeral home. Everest does not sell funeral goods or services, nor do they receive money in return from funeral homes or other funeral service providers.

Everest advisors talk with the funeral home about your personal plan and costs, so that you and your family can help feel assured that you made the best choices during a stressful time.

## Getting started

To use Everest's online planning tools, visit [www.everestfuneral.com/aetna](http://www.everestfuneral.com/aetna) and follow these steps:

- Click "Log On" to create a New User account.
- Enter your e-mail address and the Enrollment Identification Code: AETNA0100
- Your employer will provide details regarding eligible family members
- Complete your online profile
- Access "Planning Tools" at [www.everestfuneral.com/aetna](http://www.everestfuneral.com/aetna) using your unique user name and password
- If you do not have access to a computer, advisors are available 24/7 by calling **1-800-913-8318**

## Pre-planning services

### 24/7 advisor assistance

- To discuss funeral planning issues

### PriceFinder<sup>SM</sup> custom reports

- The only nationwide database of funeral home prices
- Compare prices for funeral homes within your ZIP code or area that you select

### Online planning tools and guides

- **My Personal History** — Record your information for when your family needs it most
- **10 Key Decisions** — A form to help you make the best choices
- **My Wishes** — List your personal wishes for your funeral plans

## At-need services

### Family support

- Everest advisors are available 24/7 throughout the funeral process
- Advisors will talk with the funeral home about your Personal Funeral Plan on your behalf

### Pricing assistance

- Pricing information is given to the family in an easy-to-read format
- Advisors will help the family compare prices of all funeral-related services and talk with local funeral homes to agree on pricing

## Protection for personal data

You'll have access to Tenzing™, an online data storage system for protecting, storing, updating and accessing your personal information.

- Store financial records, user names and passwords, estate plans, memberships, photos and other important personal documents
- Online access to your most valuable information while protecting against unauthorized access to personal data

**While you can't predict life's outcome,  
you can help prepare for it.**

**We provide our life insurance members access to programs and services that provide support throughout various stages of their lives.**

**Life insurance plans are offered and/or underwritten by Aetna Life Insurance Company (Aetna).**

Aetna has provided its policyholders with access to Everest Funeral Planning and Concierge Services ("Services") which are independently administered by Everest Funeral Package, LLC ("Everest"). Access to these Services is not insurance, may be discontinued at any time without notice, and is void where prohibited. Everest is solely responsible for furnishing these Services and Aetna makes no guarantee or representations as to their quality or suitability. In no event will Aetna be responsible or liable for any acts or omissions by Everest and its agents, employees or representatives in connection with the Services provided. Life insurance plans contain exclusions and limitations. This material is for information only and is not an offer or invitation to contract. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to [www.aetna.com](http://www.aetna.com).

Policy forms issued in Oklahoma include: GR-9/GR-9N and/or GR-29/GR-29N.

[www.aetna.com](http://www.aetna.com)